202586US8 Docket No.

## ES PATENT AND TRADEMARK OFFICE IN THE UNIT

IN RE APPLICATION OF: Mark A. PODRACKY

SERIAL NO: 09/784,069

GAU:

2152

FILED:

February 16, 2001

EXAMINER: ZHONG, CHAD

FOR:

SYSTEM, METHOD, AND COMPUTER PROGRAM PRODUCT FOR SUPPORTING MULTIPLE

SERVICE PROVIDERS WITH A TROUBLE TICKET CAPABILITY

## REQUEST FOR EXTENSION OF TIME **UNDER 37 C.F.R. 1.136**

COMMISSIONER FOR PATENTS ALEXANDRIA, VIRGINIA 22313

SIR:

| It is hereby requested that a three month extension of time be granted to MARCH 14, 2005 for |  |
|--|--|
|  | filing a response to the Official Action dated:  |
|  | responding to the requirements in the Notice of Allowability dated:  |
|  | filing the Formal Drawings. The Issue Fee due has been timely filed.   |
|  | responding to the Notice to File Missing Parts of Application dated:   |
|  | filing a Notice of Appeal. A timely response to the final rejection, due DECEMBER 14, 2004 has been filed.           |
|  | filing an Appeal Brief. A Notice of Appeal was filed on:   |
|  | Applicant claims small entity status. See 37 CFR 1.27. Therefore, the fee amount shown below is reduced by one-half. |

The required fee of \$510.00 is enclosed herewith by credit card payment and any further charges may be made against the Attorney of Record's Deposit Account No. 15-0030. A duplicate copy of this sheet is enclosed.

Respectfully Submitted,

OBLON, SPIVAK, McCLELLAND, MAIER & NEUSTADT, P.C.

Customer Number

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